



राज्य स्वास्थ्य समिति, बिहार



Pariwar Kalyan Bhawan, Sheikhpura, Patna- 800 014
Department of Health, Government of Bihar

NOTICE INVITING EXPRESSION OF INTEREST

EOI Reference No.: 02/SHSB/(NGO-PH/DR-TB-NTEP)/2022-23

State Health Society, Bihar invites Expression of Interest from Private Health Care Facilities (NGO/Private Hospitals) for the establishment of DR-TB Centers under the National Tuberculosis Elimination Program (NTEP) in Bihar. The Agencies will serve as Private Sector Service Providers in Bihar for ensuring the management of drug-resistant TB Cases as per the Programmatic Management of Drug-Resistant TB revised guidelines 2021 of Central TB Division (CTD), MoHFW, GOI.

Schedule of Events

Activity	Timeline
Last date of downloading EOI document from the website: www.statehealthsocietybihar.org/tender.html	28/04/2022 (Thursday)till 05:00 PM
Last date of EOI Document submission (Either physically or by registered post only)	29/04/22 (Friday) till 5 PM Addressing to: To The Executive Director, State Health Society, Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna-800014”
EOI Discussion/Presentation; Program briefing meeting	05/05/2022 (Thursday), 11.00 AM Venue: Conference Hall, State Health Society, Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna- 800014

For further enquiry and information, please contact the following officer during office hours (10:00 AM to 6:00 PM) on all working days-

Dr.B. K. Mishra, STO, Bihar: - +91-7759860705

Email: stobi@rntcp.org

Executive Director,
State Health Society Bihar (SHSB)

Notice Inviting Expression of Interest from “Private and NGO Hospitals for managing Drug-Resistant TB Cases under National Tuberculosis Elimination Program” in the State of Bihar

Proposal (EOI) Reference No. 02/SHSB/(NGO-PH/DR-TB-NTEP)/2022-23

Government of Bihar

Department of Health & Family Welfare
State Health Society, Bihar, Pariwar Kalyan Bhawan, Sheikhpura,
Patna-800014

Contents

1. Notice Inviting Expression of Interest.....3

2. Schedule of event.....3

3. Eligibility Criteria.....5

4. Scope of Work6

5. Annexure 19

6. Annexure 2.....10

7. Annexure 3.....12

SECTION - I: Notice Inviting Expression of Interest

Notice Inviting Expression of Interest from “Private Health Care Facilities (NGO) and Private Hospitals for managing Drug-Resistant TB Cases under National Tuberculosis Elimination Program” in the State of Bihar

Country- India

State- Bihar

State Health Society, Bihar invites Expression of Interest from Private Health Care Facilities (NGO/Private Hospitals) for the establishment of DR-TB Centers under the National Tuberculosis Elimination Program (NTEP) in Bihar. The Agencies will serve as Private Sector Service Providers in Bihar for ensuring the management of drug-resistant TB Cases as per the Programmatic Management of Drug-Resistant TB revised guidelines 2021 of Central TB Division (CTD), MoHFW, GOI.

Introduction

Tuberculosis continues to be a principal public health problem. The Government of India has decided to eliminate tuberculosis by 2025. It has been recognized that 50% or more number of TB cases are managed in the private sector.

Drug-resistant tuberculosis (DR-TB) is one of the principal barriers to TB elimination intent. Early diagnosis and appropriate treatment of Drug-resistant tuberculosis (DR-TB) is an integral part of the National Tuberculosis Elimination Programme. Efforts made under the National Tuberculosis Elimination Programme led to significant improvements in the presumptive TB examination rate, including diagnosis of drug-resistant tuberculosis (DR-TB), treatment adherence. Currently, 84 CBNAAT and 171 TrueNat machines, 4 Culture and DST Lab with facility for Line Probe Assay and Liquid Culture (MGIT-960), are being utilized for diagnosis of DR-TB cases. All these tests are available free of cost to all TB patients including those seeking treatment in the private sector.

State Health Society, Bihar has signed an agreement with Patient-Provider Support Agencies for engaging the private sector cohesively towards TB notification and subsequent public health actions in 19 districts. The Government intends to expand the access to quality of treatment and care for DR-TB cases being treated in the private sector, as newer drugs like Bedaquilline and Delamanid are currently not available in the private sector. In addition, it will help maintain the continuum of care for DR-TB patients which often require costly drugs and for a longer period with more frequent adverse drug reactions.

In the above pretext, State Health Society, Bihar (SHSB) is inviting expression of interest from NGOs and Private Hospitals of repute for collaborating with District Health Society through the simple and sustainable partnership options towards a uniform standard of treatment care and support as envisaged under NTEP’s Guidance documents on partnership guidelines (2019) and Guidelines for Programmatic Management of Drug-Resistant Tuberculosis (2021).

Interested service providers may obtain further information about this Notice Inviting EOI from the www.statehealthsocietybihar.org/tender.html

Schedule of Events

Activity	Timeline
Last Date of Downloading EOI document from the website: www.statehealthsocietybihar.org/tender.html	28/04/2022 (Thursday) till 05:00 PM
EOI Document submission in the State Health Society, Bihar (Either physically or by registered post only)	29/04/22 (Friday) till 5 PM, Addressing to: To The Executive Director State Health Society, Bihar Pariwar Kalyan Bhawan Sheikhpura, Patna-800014
EOI Discussion /Presentation; Program briefing meeting	05/05/2022 (Thursday), 11.00 AM, Conference Hall, State Health Society, Bihar, Pariwar Kalyan Bhawan, Sheikhpura, Patna- 800014

Note: The event of any of the above-mentioned dates being declared as a holiday/ closed day for the State Health Society, Bihar, and the submissions will be accepted on the next working day at the scheduled time.

1. The geographical coverage of this proposal will be all districts of Bihar.
2. Expression of interest letter and document shall be submitted in the Physical mode (Submit only in Hard Copy to State Health Society Physically or send by Registered Post only)
3. All prospective interested parties may attend the pre-EOI submission program briefing meeting. The venue, date, and time are indicated in the Schedule of Events as above.
4. For further enquiry and information, please contact the following officers during office hours (10:00 AM to 6:00 PM) on all working days-

Dr. B. K. Mishra, STO, SHSB: - +91-7759860705

Email: stobi@rntcp.org

Eligibility Criteria

The eligibility criteria and supporting documents to be submitted by the interested parties along with the Expression of Interest letter are as follows: -

S. no	Eligibility criteria	Mandatory Documents to be submitted as evidence
(I)	Any registered entity ¹ as Private Health Care Facilities(NGO) and Private Hospital, a tertiary hospital or a secondary care hospital or a nursing home registered as sole proprietorship or partnership under the relevant laws of incorporation unless otherwise specified by the State or established entity under Companies Act 1956/2013, Indian Societies Registration Act 1860, Indian Trust Act 1882	<ul style="list-style-type: none"> • Registration Certificate • For Company –Self-attested copy of the certificate of registration under Companies Act 1956/2013. • For Society/Trust – Self-attested copy of the certificate of registration under Societies Registration Act 1860, Indian Trust Act 1882.
(II)	The interested party(NGO and Private Hospital)must provide self-attested scanned copies with an Expression of interest letter	Self-attested copies of <ol style="list-style-type: none"> 1) PAN Card 2) GST Registration Certificate (if applicable)
(III)	Accreditation is required	Licenses and/or Accreditation as applicable (NABH and/or NTEP and/or other State Govt.)
(IV)	The interested party (NGO and Private Hospital) should be a service provider for DR-TB; functional OPD only, IPD only or OPD with IPD, Treatment, Testing, diagnostic facilities to cater to the requirements of the districts mentioned in the scope of work.	Supporting Document if any and information on Approx. Number of DSTB Patient in OPD in a Year as per Annexure 2
(V)	The interested party (NGO and Private Hospital) should have qualified doctors, technicians, adequate infrastructure, and equipment to perform specific	Supporting Document if any.

¹Registered entity is any legal or other entity including without limitation a company registered in India under the Indian Companies Laws or incorporated outside India under relevant laws of incorporation under the country of its origin, or a society registered under Societies Registration Act, 1860 or any other Indian law for the registration of societies, a registered trust under Indian Trusts Act, 1882 or any other Indian law for the registration of public trust or a sole proprietorship or partnership registered under the relevant laws of incorporation unless otherwise specified by the State. Interested parties like NGOs and Voluntary Organizations should have registration on DARPAN portal (ngodarpan.gov. in). Private Health facilities should be registered under the relevant rules and regulations of the specific State/ District/ Corporation/ Municipality. All for-profit agencies are also required to be in-compliance with the legal registration (As mentioned in Guidance Document on Partnerships 2019, Central TB Division, MoHFW, Govt. of India)

S. no	Eligibility criteria	Mandatory Documents to be submitted as evidence
	treatment, diagnosis/tests, counselling, and other activities as per the scope of work mentioned in this document. The minimum infrastructure that a private health care facility is expected.	
(VI)	The interested NGO and Private Hospital should be willing to constitute a Nodal DR-TB Centre Committee as per Annexure- 3	Annexure-3
(VII)	The interested NGO and Private Hospital should be willing to undergo a quality assurance process as per NTEP guidelines	Self-declaration letter should be submitted

Scope of Work

State Health Society, Bihar invites Private Hospitals' proposals to establish DR-TB centers in Bihar.

The scope of the work for managing DR-TB cases is as follow:

1. Managing Drug-Resistant TB patients as per the standard and guidelines of PMDT (2021).
2. Constitute DR-TB Committee as per PMDT guidelines.
3. Designate in-patient ward/s (compliant with national guidelines) and a specific number of beds as per the National PMDT guidelines.
4. Make provisions for ancillary drugs
5. Make laboratory investigation available for pretreatment evaluation and follow-up.
6. Provide services for treatment initiation, follow-up care, and ADR management.
7. Provide referral facilities for the expert opinion of other medical specialists, if required.
8. Liaise and consult with the local NTEP Program Manager (DTO) in case the in-patient stay has to be extended beyond 7 days.
9. Coordinate with the NTEP to ensure a steady supply of DR-TB drugs.
10. Provide commodities, services, and drugs to the patients free of cost.
11. Update and maintain records and registers as per PMDT in Nikshay and Nikshay Aushadhi.
12. Coordinate with NTEP / designated labs / assigned DR-TB OPD to update patient records and share relevant information related to patients.

Role of the SHS, Bihar

1. Providing relevant copies of technical guidelines, manuals, circulars, formats, etc.
2. Provide training, if required, and adhering to NTEP guidelines and provide regular updates
3. Provide free DR-TB Drugs and coordinate the supply and availability of DR-TB drugs to the Service Provider.
4. Provide free commodities to the interested party like NTEP/ Hospital Record: DR TB treatment registers Laboratory request form referral form, treatment card, treatment booklet, DSM forms, Syringes, Packaging material for sample transportation if needed.
5. Assess the Centre for Air Borne Infection Control (AIC) measures.

6. Ensure timely Diagnosis of the samples of the laboratories engaged through the partnership options and timely report the results within 96 hours after collection of samples by the laboratory, to the concerned District (i.e., DTO), Private Hospitals, and state authorities promptly through email.
7. Coordinate with the agency for collection of specimens and repeat collection of specimens in case of contamination; loss of the specimen during transit; breakage/ leakage etc.
8. Provide forms for request of a biological specimen, PMDT recording and reporting formats, and share user credentials of Nikshay and Nikshay Aushadhi
9. Ensure timely payments of incentives to the to the private and NGO Hospitals.
10. Monitor implementations, review performance, and provide timely feedback
11. Manage the linkage with NTEP field staff to manage patients at the community level.

Manpower

1. The agency/interested party shall appoint adequate and qualified staff to implement the activities, listed above. They will be employees of the agency/interested party. The interested party/agency will follow all the laws applicable to employee compensation. Employee's liability, financial or otherwise, will be the responsibility of the agency/interested party and not District Health society/ State Health Society, Bihar.
2. The manpower appointed by the Agency shall not be the staff/ or employee of the SHS, Bihar/DHS in any way, nor can claim any advantage of it in any way or for any purposes whatever it may be. There shall be no employer-employee relationship between the SHS, Bihar/DHS, and the personnel to be deployed by the agency/interested party in the contract service.
3. The interested party or agency shall be responsible to comply with all applicable labour legislation (Compensation, Minimum wages, EPF, ESI, or any other Act or Legislation, which may govern the nature of the contract and/or be issued by Central or State Government from time to time) in respect of the manpower appointed or hired by the interested party or agency in respect of execution and implementation of the project and shall indemnify and keep indemnified the SHS, Bihar /DHS/DTC of any claim, action or demand whatsoever in that regard. It will be the sole responsibility of the Interested party or agency to abide by the provisions of the rules/acts related to the manpower appointed or hired for the performance of this contract.
4. The SHS, Bihar /DHS will not entertain any dispute between the manpower appointed by the agency and the concerned agency on any issue related to the functioning of the project. In case of any such dispute affecting the performance of the services done by the agency, strict action as per penalty provisions mentioned in the proposal or a consequential action under the terms of the agreement, whatever it may be, will be taken against the service provider.
5. The selected agency will have to observe ethical behavior and standards with the manpower appointed by the agency in the project. The SHS, Bihar /concerned DHS will have a right to hold an inquiry and act to take appropriate action concerning this aspect.

Documentation and reporting

1. The monthly, quarterly reports of DR-TB patient is to be submitted to the concerned DTOs and STO, State Health Society, Bihar (SHSB) (soft copies on email and signed & stamped hard copies in the office)

2. The agency/interested party shall maintain adequate documentation of work. The SHS, Bihar /DTC/DHS shall have a right to call upon the agency/interested party to furnish additional reports, or other documents as in the opinion of the SHS, Bihar /DTC/DHS is necessary or proper in connection with the completion of the given contract.
3. Data on patient diagnosis, treatment initiation and adherence will be verified from the Nikshay in conjunction with call records and provider confirmation
4. At the end of the contract period, the agency, shall be required to share all the data available with them to the concerned officials/DTO/ SHS, Bihar.
5. The agency shall not share any data or material or information or report to any person or agency other than authorized by the SHS, Bihar /concerned DHS/DTC.

Annexures 1

PROPOSAL COVERING LETTER

[On the Letter head of the Interested party]

Date:

To

The Executive Director,
State Health Society, Bihar,
Pariwar Kalyan Bhawan,
Sheikhpura, Patna-800014”

Ref: Expression of Interest of service providers (NGO/ Private Hospital) for the establishment of DR-TB Centres under National Tuberculosis Elimination Program in the State of Bihar

Dear Sir / Madam,

We, the undersigned, are interested in providing services for the establishment of DR-TB Centers under National Tuberculosis Elimination Program in the State of Bihar in accordance with your Request for Proposal, vide Ref Nodated We are hereby submitting our Proposal for the same.

We understand that the SHSB, may cancel the selection process at any time and that you are neither bound to accept any proposal you receive nor to select the agency, without incurring any liability to the interested parties. We acknowledge the right of SHSB to reject our bid without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.

We shall make available to SHSB any additional information it may find necessary or require supplementing or authenticate the proposal.

We certify that in the last three years, we have neither failed to perform on any contract, as evidenced by imposition of a penalty or a judicial pronouncement or arbitration award, nor been expelled from any project or contract nor have had any contract terminated for breach on our part.

We declare that:

- a. All the information and statements made in this proposal are true and accept that any misinterpretation contained in it may lead to our disqualification.
- b. We have examined and have no reservations to the proposal Documents, including any Addendum issued by SHSB in context of this proposal.
- c. We have not directly or indirectly or through an executive engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice in respect of any proposal or request for proposal issued by or any contract entered into with SHSB or any other public-sector enterprise or any government, Central or State; and

- d. We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice, or restrictive practice.
- e. We declare that We/any member of the company, are/is not a member of a/any other company applying for selection.
- f. We certify that in this regard that we have not been convicted by a court of law.
- g. We hereby irrevocably waive any right which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by SHSB and/or the Government of Bihar in connection with the selection of agency or in connection with the selection process itself in respect of the above-mentioned project.
- h. We agree and understand that the proposal is subject to the provisions of the proposal document. In no case, I/We shall have any claim or right of whatsoever nature if the assignment is not awarded to me/us or our proposal is not opened.
- i. We agree to keep this offer valid for 180 days from the proposal due date specified in proposal.
- j. In the event of my/our being selected, I/We agree to enter into a contract for the project awarded to us by the SHSB.
- k. We agree to execute the contract in the form to be communicated by SHSB and/or the SHS Bihar, incorporating all agreements with such alterations or additions thereto as may be necessary to adapt such agreement to the circumstances of the standard and notice of the award within the time prescribed after notification of your intention to accept this proposal.

We agree and undertake to abide by all the terms and conditions of the Proposal Document. In witness thereof, I/we submit this proposal under and in accordance with the terms of the proposal document.

Yours sincerely,

Authorized Signature [In full and initials]:

Name and Title of Signatory:

Name of Company:

Annexure 2

PARTICULARS OF THE INTERESTED PARTY'S ORGANISATION

Name and full address of the organization	Details
Details of Registered Office Address Telephone No(s) Fax No(s) E-mail address (<i>Official</i>): Organization website: Year of Incorporation:	
Turn Over of the Organization (in Lakh) 2018-19: 2019-20: 2020-21:	
Income Tax Registration number (PAN)	
Goods and Services Tax (GSTN):	
Type of organization (Company/Society/Trust)	
Registered in Planning Commission Portal for NGOs, as and if applicable	
Registered in Darpan Portal (ngodarpan.gov.in) as an if applicable	
Approx. Number of TB (DS+DR) patients provided OPD services in a year.	
Total No. of DR-TB patients provided OPD services in a year	
Name and addresses and designation of the persons who will attend the EOI meeting at the SHSB, State Health Society, Bihar (Attach letter of authority)	
Has the organization blacklisted by any state or central government entity or any of its undertakings (Yes/No)	
(Authorized Signatory) Name: _____ Designation & Authority: _____ Place: _____ Date: _____ Stamp: _____	

Annexure 3

Checklist for Nodal DR-TB Centre Committee

Sl. No.	Designated officials	Yes/No
1	The medical superintendent	
2	General medicine / Physician	
3	Pulmonologist	
4	Microbiologist	
5	Psychiatrist	
6	Nutritionist	
7	ENT Specialist	
8	Dermatologist	
9	Pharmacology	
10	Cardiologist	
11	Gynaecologist	
12	Gastroenterologist	
13	Paediatrician	